



October 15, 2021

Web Announcement 2605

2021 Dental Codes Denied with Error Code 4801 Have Been Reprocessed

Claims for 2021 dental procedure codes D0701, D0702, D0703, D0707, D0708, D0709, D1355, D7961, D7962, D7993 and D7994 that denied with error code 4801 (No billing rule for procedure) because the age criteria were not entered in the Medicaid Management Information System (MMIS) have been automatically reprocessed to adjudicate correctly. The impacted claims had dates of service on or after January 1, 2021, through June 28, 2021. Results of the reprocessed claims appear on remittance advices dated October 22, 2021.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.